



ADMINISTRATIVE SERVICES
6970 W. DIVERSEY AVE.
CHICAGO, IL 60707
888.881.2307

Self-funded Employee Benefits Program



Self-Funded Benefits Administration

For more than 20 years, the management at Aegis, has been providing benefit solutions to organizations.

As your self-funded benefits manager, you can count on Aegis for:

- Custom plan designs
- Technological expertise
- Streamlined Implementation
- Internet service
- Claims administration
- Exceptional customer service
- Information management
- Additional benefit solutions



Custom Plan Design

Designing a self-funded benefit plan requires expertise, communication and creativity. Our custom plan designs include:

- Flexibility with a variety of benefit options
- Utilization review by a vendor matched to your needs
- Integrated network solutions
- Claims management with cutting edge programs including population and disease management



Technological Expertise

Administering benefit programs requires expert handling and a thorough understanding of today's compliance issues. With our state of the art systems, we provide:

- Electronic data interface that is HIPAA compliant
- Claims processing, eligibility management and customer service in a fully integrated system
- Access to claims data base that allows you to make strategic decisions



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Case Set up and Management

Our experienced case set up and implementation team offers:

- Personalized communication materials, flyers and payroll stuffers
- Professional Enrollment Counselors available to answer your employee's specific questions
- Employer Enrollment Reports



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Streamlined Implementation

An experienced implementation team oversees the entire process to ensure a smooth transition to Aegis.



Exceptional Customer Service

Customer service means making sure both you and your employees are completely satisfied. The entire staff is focused on serving your needs by providing:

- A dedicated 800 number and unit to handle claims and customer service
- Direct access to knowledgeable claims examiners
- Customer service representatives sensitive to employee questions and personal concerns
- An account manager to monitor and resolve any service issues on your behalf



Internet Services for Employees

We'll custom design your organization's personalized Web site to give your employees access to:

- Provider directories
- Plan summaries
- Claims inquiry
- ID card requests
- View eligibility
- On-line EOBs
- Frequently asked questions



Internet Services for Employers

Your HR department can save time and money through on-line access to manage your account.

- View and edit eligibility records
- Access EOBs online
- Download plan documents and other forms
- Claims Inquiry and search facility



Claims Processing

Claims Processing

- 100% of pending claims processed within 15 working days
- 100% clean claims processed within 7 calendar days

Quality

We surpass industry standards for:

- Accuracy
- Speed of payment and
- Customer service.

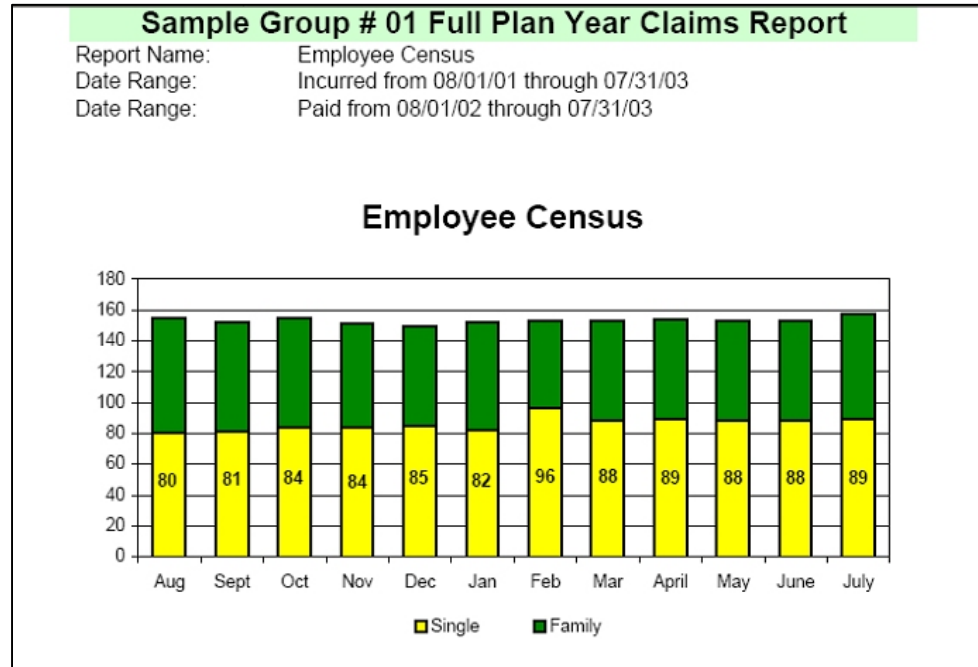


“Claims are claims ... it’s the service and technology that makes the difference.”

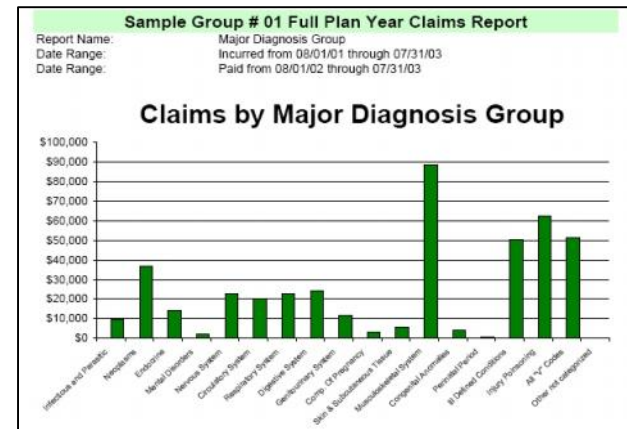
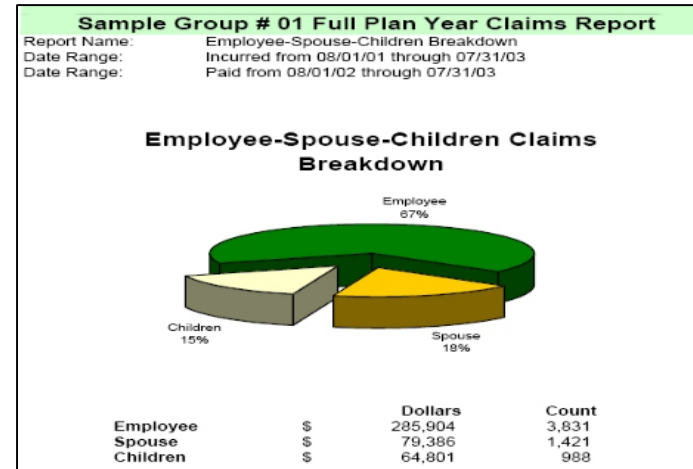
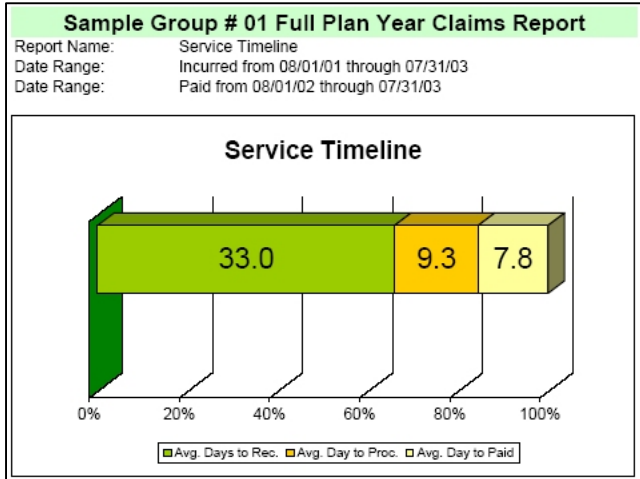
Information Management

Analyzing and reviewing claims data is essential to the success of any self-funded program.

We offer a full range of standard reports and provide customization to meet your organization's needs.



Information Management



Additional Benefit Solutions

Full line of fully insured products: life, disability, vision and dental

Pension and Retirement plan administration

Cafeteria plans, reimbursement accounts

Voluntary benefits including:

- Accident
- AD&D
- Dental
- Disability
- Cancer Protection
- Supplemental Health
- Term Life
- Vision

Consulting services: analysis, design and implementation



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Let's Get Started

Call (888) 881-2307, ext. 322

Or E-mail:

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